

**Marin County Health & Human Services  
General Assistance**

**Office location**

120 North Redwood Drive  
West Wing—1st floor reception  
San Rafael, CA 94903  
Phone (415) 473-3450  
Fax (415) 473-3555  
Hours: 8:00am – 4:30pm

Clients are screened, and if potentially eligible are given an intake appointment.

This brochure is intended to provide a general overview of assistance programs. For detailed program information and eligibility requirements, please visit the specific program or organization.

**Free Shuttle**

A wheelchair accessible shuttle service is available from the San Rafael Transit Center to 120 North Redwood Drive, San Rafael (8:30am – 3:15pm), the service also provides return journey to the transit center. For additional information about the free shuttle call: 415-473-5968.

For more information about General Assistance, visit: [marinhhs.com](http://marinhhs.com) and click on the Social Services link.

**General  
Assistance  
Program**

*How to apply for temporary cash aid and employment assistance*



**United Way 2-1-1**

*Free, confidential, information and referrals 24 hours per day seven days per week in over 150 languages. Dial 2-1-1 for any kind of health or human service needs.*

**Marin Health and Human Services**

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## About General Assistance . . .

### What is General Assistance (GA)?

GA is a county-funded program that provides temporary cash aid to eligible Marin adults who have no dependent children living with them. Its goal is to help clients obtain self sufficiency.

### How do I apply?

You may apply in person at our office at 120 North Redwood Drive, San Rafael. You will be screened, and then given an appointment if potentially eligible. GA eligibility staff is sometimes available at other locations. For more information, please call (415) 473-3450.

### What are the basic eligibility requirements for GA?

Eligibility for GA is based on residency, income and resources:

- You must live in Marin & intend to stay.
- You must be a United States citizen, legal permanent resident, or residing under PRUCOL.
- Liquid assets cannot exceed \$200.
- Income may not exceed your maximum cash aid.
- Personal Property cannot exceed \$600 (some items are exempt).
- You will be required to apply for and accept any potentially available income such as Unemployment, Financial Aid, pensions, Social Security benefits, etc.
- Other criteria may come into play depending upon your individual situation.

### How much will I receive if I qualify?

The maximum GA benefit for a single person is \$387 a month. (Allowable income will reduce the amount of GA awarded.)

### Am I eligible for GA if I received Cal-Fresh (formerly Food Stamps)?

Receiving Cal-Fresh neither entitles you to GA benefits nor excludes you from receiving them.

### Will I receive medical benefits?

If you are temporarily unable to work or disabled, GA requires you to apply for and accept County Medical Services Program (CMSP) or Medi-Cal.

### How long can I get GA?

If you are determined able to work, you may receive GA for 180 days within a twelve-month period. If GA determines you are not able to work due to physical, mental, or other impairments, there is no limit on how long you can receive GA as long as you meet on-going program requirements. In this case, your situation is reviewed each month.

### What employment services does the GA program offer?

GA is designed to help recipients obtain self sufficiency by offering employment services. Recipients receive an individualized assessment of their employability based on their work skills, work experience, limitations and capabilities.

An Employment counselor will help you develop an employment plan to focus your job search efforts in light of the current job market. Workshops are available that will provide job-search training and other skill development that will enhance recipients' efforts in landing a job. Referral services and other educational opportunities may be suggested.

### What happens if I do not get a job within the 180 day time limit?

Your employability is continually being reassessed as you participate in our Employment Services. Additional resources may be provided to assist you as needed.

### What if I am disabled or temporarily unable to work?

If GA determines you are temporarily unable to work, GA staff, in conjunction with program evaluators and community partners, will develop a treatment plan that assists your recovery and reentry into the workforce.

If you are disabled, GA will support your claim for disability benefits from Social Security.

### What is the CAPI Program?

Cash Assistance Program for Immigrants (CAPI) provides cash assistance to certain aged, blind, and disabled legal non-citizens ineligible for Supplemental Social Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI applicants are screened and given the CAPI application at our 120 North Redwood office, however applications are then sent to San Mateo County to be processed.

### What else should I know about the GA program?

All GA recipients are expected to comply with their individually developed treatment or employment plan.

### For More Information about GA

Visit [www.marinhhs.com](http://www.marinhhs.com) and click on the Social Services link.